Privacy Policy

BTC Signal Terminal | Accounts, membership verification and security

Version 1.6 | 19 November 2026 | Effective upon publication. Additional notice or consent will be provided where required.

We use account and membership information to verify access, protect sessions, handle support, and operate the Service. The terminal does not need custody of your funds or access to your exchange password.

1. Who is responsible

DallenTrades is responsible for personal information processed for the DallenTrades BTC Signal Terminal ("Service"). This notice covers our dashboard, membership verification, support, and any DallenTrades account-linking features. Whop, Discord, Clerk, and other providers also process information under their own notices when you use their services. This notice does not claim ownership of your personal data or replace those independent policies.

2. Sign-in and profile information

Whop sign-in and the authentication service may provide an account identifier, name or display name, username, profile picture, email address, and email-verification status, depending on your account and the authorized sign-in flow. We use linked account identifiers and verification timestamps to associate a login with the membership that paid for access. Authentication tokens are processed during login and verification; do not send passwords or one-time authentication codes to DallenTrades support.

3. Purchase and membership information

We process membership, customer, product, plan, and business identifiers; purchase or subscription status; access eligibility; relevant billing-period and expiry times; cancellation, refund, or payment-status notifications; and verification/audit history. Whop may make additional transaction and customer details available to the seller for billing, support, tax, and dispute handling. Whop and its payment providers handle payment-card entry and payment processing. The terminal application is not designed to collect or store your full card number or card security code.

4. Session and technical information

We process authentication/session identifiers or hashes, temporary browser-tab identifiers, login and last-activity times, session deadlines, revocation information, and access decisions. Hosting and security providers process requests, IP addresses, browser or device information, and operational logs. The application uses IP information for abuse controls and records limited security event codes, times, and in some cases a pseudonymous member watermark. A pseudonymous identifier may still be personal information when it can be linked back to an account.

5. Support and optional Discord linking

We receive support messages and the details you choose to share. Linking Discord is optional for the terminal. If you link and confirm it, we process your Discord account identifier, linked membership, server and role identifiers, and role-delivery status to manage included VIP channels. We use identity and membership information for this purpose. We do not read private Discord messages to assign the role. When only renewal is canceled, VIP eligibility continues through the verified paid-through date. On expiry or other verified loss of eligibility we process removal of the included role. That leaves free server membership and unrelated roles in place, subject to normal moderation. Do not send passwords, seed phrases, private keys or full payment-card details to support.

6. Why we use information

We use information to authenticate you; match a paid membership to your account; enforce session and access limits; update or revoke access; deliver any included community role; investigate fraud or misuse; maintain and troubleshoot the Service; answer requests; handle payment disputes and accounting obligations; and meet legal duties. We may use aggregate, de-identified operational information to understand reliability and improve the Service. Market-signal research is distinct from account administration. This notice does not authorize unrestricted training of AI systems on your private support messages or linked-account data.

7. How information is shared

We share information needed to provide the Service with Whop for sign-in, purchase and membership verification, with Clerk for authentication, with Cloudflare for the private application, records and access controls, and with Vercel for the web interface. Discord processes account and role information if you use the community link. Public-facing market-data requests, including requests to Polymarket.com for market positions, can reveal browser connection information, such as an IP address, to the provider. Google may receive standard browser requests when Google Fonts are loaded. These providers may use subprocessors under their own terms and notices.

8. Other limited disclosures

We may disclose relevant information to professional advisers, payment providers, or authorities to satisfy legal obligations, address a dispute, investigate fraud, protect rights or safety, or respond to valid legal process. If ownership of the Service changes, relevant records may be transferred with appropriate notice and legal safeguards. We do not publish your login identifiers, billing details, or private support conversations to other members as a normal part of the Service. Your own Discord posts, profile, and assigned roles may be visible to people permitted to view them in Discord.

9. Cookies, tokens and external resources

Sign-in, account protection, and provider services may use cookies, browser storage, session tokens, or similar technologies. Essential authentication technologies let the Service recognize a valid session and protect access. Browser requests to third-party services can reveal technical information such as an IP address and browser headers. Blocking all cookies or storage may prevent sign-in. The terminal chart uses a bundled charting library; displaying that chart does not by itself mean you have signed in to TradingView. External links and separately opened sites have their own data practices. The browser may also remember display or walkthrough preferences. Public round replays and the public results snapshot show market and model information. They do not display member sign-in or billing identifiers.

10. Advertising and third-party processing

The reviewed terminal application does not currently include a DallenTrades advertising pixel or an account-data sales feature. We do not exchange member personal information for payment or intentionally share it for cross-context behavioral advertising as part of that reviewed configuration. This is not a claim that every independent provider has no telemetry or separate data uses. If we introduce advertising, materially different tracking, or another new purpose, we will update this notice and obtain consent or offer choices where required.

11. Legal grounds where required

Where applicable law requires a legal basis, we rely on providing the service you request, our legitimate interests in secure and reliable operation where those interests are not overridden by your rights, compliance with legal obligations, and consent where required. We do not treat agreement to the Terms as blanket consent for every possible use of information. You may withdraw consent for consent-based processing, without affecting prior lawful processing or a separate legal basis that still applies.

12. Retention and cancellation

Canceling renewal stops future charges while verified membership and any included VIP access continue through the paid-through date. Canceling or losing access does not automatically erase account or audit records. A deletion request alone does not cancel billing. If you also ask us to stop renewal, we will handle that request separately. Some session and security records persist after sign-out. We may retain records for account integrity, payment disputes, accounting, legal claims and legal duties. There is no single deletion deadline for every record. Retention remains limited to the purposes and periods applicable law permits.

13. Deletion requests and technical limits

You may ask us to review deletion, correction, or anonymization of your information. Some changes require a manual process, and deleting a browser session is not the same as deleting provider or server records. We may retain limited records where legally permitted and necessary, restrict their use, or explain a lawful reason a request cannot be fully completed. Backups and provider records may follow separate retention schedules. We do not promise instantaneous or complete erasure of every record, but must still honor any applicable legal deadlines and rights.

14. Your privacy choices and rights

Depending on your location and which laws apply, you may have rights to confirm processing, access or receive a copy of data, correct inaccuracies, request deletion, object to or restrict certain processing, withdraw consent, or appeal a refusal. You may also have rights concerning data sales, targeted advertising, or specified profiling where those activities occur. Not every law or right applies to every business or request. We will assess your request under applicable law and explain material limitations. You may contact the relevant privacy or consumer-protection authority, and we will not unlawfully penalize you for exercising a protected right.

15. How to make a request

Use the support routes below and say "privacy request." Identify the Whop account or purchase involved and the action you seek; do not send passwords or sensitive payment details. We may request proportionate verification before disclosing or changing account data to prevent an unauthorized person from taking it. Where permitted, an authorized agent may act with appropriate proof of authority. You can also manage or request changes to information held independently by Whop, Discord, Clerk, or another provider through that provider.

16. Security and international processing

We use access controls, protected transport, private server-side processing, and other measures intended to reduce unauthorized access. No internet service can guarantee absolute security. You must protect your accounts and authentication devices. Providers may process information in the United States or other countries, which may have different privacy laws. Any legally required safeguards for such processing still apply; merely using the Service does not waive them.

17. Children and updates

The Service is intended for adults 18 and older, and we do not knowingly solicit children's personal information for membership. Contact us if you believe a child has provided information so we can investigate and take appropriate action. We may update this notice as practices change. The version date identifies the notice, and we will provide additional notice or obtain consent where legally required.

18. Privacy and support contact

Contact DallenTrades through its seller support chat on Whop, using the account associated with your purchase. You may also contact the DallenTrades owner privately in the official DallenTrades Discord server. If membership chat is unavailable, use Whop's Help Center at https://help.whop.com to locate seller contact information or request help reaching DallenTrades. Do not post personal or payment information in public channels.